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ABSTRACT

Designed to provide an overview of the range and quality of services provided by the Alabama Public Library Service (APLS), this annual report focuses on the 1987 activities of APLS. A report on the activities of the Library Development Division shows the allocation of state aid and Library Services and Construction Act (LCSA) Titles I and III funds to public library systems, and a narrative report on children's services. Overviews also highlight a summary of finances for Fiscal Year 1987 and for an average of five fiscal years (FY 1983-FY 1987), as well as the activities of: (1) Agency Support Services; (2) Library Operations; (3) the Regional Library for the Blind and Physically Handicapped; and (4) continuing education programs for public, school, and academic libraries, and for the Regional Library for the Blind and Physically Handicapped. A listing of APLS staff members is also provided. (CGD)

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1987 Annual Report

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Ronald Snider

Blane K. Dessy, Director

1987 Annual Report

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The Alabama Public Library Service is located at 6030 Monticello Drive, Montgomery, Alabama 36130. Telephone (in Alabama) 1-800-392-5671 or 277-7330. This publication was paid for in part with Library Services and Construction Act funds.

From the Executive Board

William T. Harrison, Chairman

In overseeing the affairs of the Alabama Public Library Service, the members of its Executive Board must keep one word forever forefront in their minds. That word is 'service.'

APLS exists to serve, and that service is aimed at a variety of constituencies.

Through the Regional Library for the Blind and Physically Handicapped, APLS directly serves blind, visually and physically handicapped, deaf and non-speaking persons.

However, most of the varied services provided by APLS directly benefit the public libraries in the state.

APLS serves the state's public libraries by administering grants for library development and state aid monies, providing consultation for library programming, researching and solving reference questions, loaning books from its special collections and developing a summer reading program encouraging children to read.

APLS is striving towards a clear goal: to better serve the public libraries of this state.

By providing scholarships and continuing education money for library studies, APLS has shown its commitment for excellence in the library community. Workshops conducted around the state on a variety of subjects and a toll-free number to the Agency have shown the public libraries APLS is sincerely interested in helping each library in this state become the best it can be.

Through its continuing programs and efforts, APLS stands ready to serve Alabama's public libraries.

Director's Report

Blane K. Dessy, Director

The year 1987 was an exciting and productive time for the Alabama Public Library Service. Changes and improvements throughout the Agency were evident as staff worked to improve their programs or to initiate new ones. Increased communications among all staff members provided ideas for improvements and new opportunities; increased communication with the Executive Board provided strong, cohesive leadership.

As the full Annual Report demonstrates, attention to improved service was evident throughout 1987. I would like to share with you some of the highlights:

- APLS was the third largest lender of the in-state OCLC libraries in response to requests received over OCLC
- APLS was able to fill over 90% of interlibrary loan requests in-house
- APLS added videocassettes on librarianship and public administration to the media collection
- Two editions of ALICAT were produced which included 1,778,939 titles in 3,819,327 locations
- The Summer Reading Program attracted 40,000 children, an increase of 22% over the previous year
- APLS distributed state aid in the amount of 82¢ per capita
- APLS conducted its first workshop for public library trustees in five years
- APLS began a continuing education scholarship program for Alabama's public librarians
- A process to revise public library standards was begun in cooperation with the Alabama Library Asssociation
- The Regional Library for the Blind and Physically Handicapped attracted 782 new readers to its services
- The Regional Library for the Blind and Physically Handicapped circulated 149,313 talking book titles
- 214 volunteers contributed 2,108 hours to the Regional Library for the Blind and Physically Handicapped
- APLS became a member of ALANET, the American Library Association's communications and database network
- APLS staff completed a long range plan for Agency automation and a revision of the staff personnel manual

This Annual Report demonstrates our commitment to service, to libraries, and to library advocates. It is with great pleasure that I submit the 1987 Annual Report to you.

Sincerely,

Blane K. Dessy

Blane K. Dessy
Director

Library Development

State Aid

During fiscal year 1987, the Alabama Public Library Service was awarded funds as appropriated by the Legislature from the Alabama Special Education Trust Fund. During most of this fiscal year, this fund was officially in proration. This meant that every agency, department, or line item in that budget was reduced by the same percentage.

When proration was rescinded late in the fiscal year, state aid to public libraries was increased from a projected 76¢ per capita to 82¢ per capita. APLS distributed a total of $3,203,589.16 in state aid to public libraries. This total represents 67% of all funds received by the Agency from the State of Alabama.

Library	Amount
Akron	$ 501.04
Autauga-Prattville	26,761.84
Baldwin County	65,169.56
Birmingham-Jefferson County	556,929.24
Blount County Library Development	30,245.84
Brent-Centreville	13,043.48
Carl Elliott Regional	75,171.88
Cheaha Regional	214,634.20
Chilton-Clanton	25,395.12
Choctaw County	13,969.64
Choctawhatchee Regional	104,965.00
Clarke County Cooperative	22,981.52
Cross Trails Regional	107,540.80
Cullman County	51,138.92
Dekalb County	44,515.08
Escambia County Cooperative	31,890.40
Fayette County Memorial	15,603.84
Gadsden-Etowah County	85,495.32
Greene County-Eutaw	2,027.44
Greenville	17,984.80
H. Grady Bradshaw-Chambers Co.	32,513.16

Library Development

State Aid continued

Library	Amount
Hale County-Greensboro	$ 2,694.48
Horseshoe Bend Regional	140,804.76
Houston-Love Memorial	61,914.32
Huntsville-Madison County	163,402.16
Macon County-Tuskegee	22,257.04
Marengo Library System	20,779.72
Marshall County Cooperative	54,439.72
Mildred B. Harrison Regional	55,000.48
Mobile	302,786.80
Monroe County	18,790.76
Montgomery City-County	163,462.88
Moundville	1,086.60
Muscle Shoals Regional	112,049.40
Northwest Regional	62,090.44
Perry County Library Development	12,454.12
Phenix City-Russell County	39,286.56
Pickens County	17,820.56
Public Library of Selma-Dallas Co.	44,782.56
St. Clair County	34,182.80
Scottsboro	42,647.32
Sumter County	14,027.08
Tuscaloosa	114,104.16
Washington County	13,954.96
Wheeler Basin Regional	138,050.56
Wilcox County	12,240.80
Total	**$3,203,589.16**

Library Development

Library Services & Construction Act Funds

The Library Development division monitored the Library Services and Construction Act (LSCA) Title I awards to twenty Alabama public libraries, Title III awards to two multitype systems and three statewide networking projects integral to the continuing development of resource sharing programs currently in operation.

Special programs funded through the Library Services and Construction Act included the 1987 Summer Reading Program, the first workshop for public library trustees and administrators in five years, an expanded program for the continuing education of public library employees, the scholarship program for graduate study in librarianship and the new standards for Alabama public libraries project.

LSCA Title I Awards

Library	Amount
Autauga-Prattville Public Library	
Services to Older Readers Deposit Collections	$ 7,000
Baldwin County Library System	
Information Program on Abuse, Stress and Suicide	3,000
Literacy Program	10,850
Birmingham Public Library	
Access/Reclassification of Special Collections	28,438
Expansion of CLSI System	70,000
Service to Elderly	8,850
Major Urban Resource Library	21,300
Carl Elliott Regional Library	
Books-by-Mail	5,000
Cheaha Regional Library	
Literacy (Anniston-Calhoun County Public Library)	6,200
Choctawhatchee Regional Library	
RILL	23,025
COM Catalog	5,200
Cross Trails Regional Library	
Books-by-Mail	3,500
Library Awareness	5,000
RILL	23,025
Cullman County Public Library	
Services to Senior Citizens	3,500
Gadsden-Etowah County Public Library	
Community Computer Literacy	15,000
H. Grady Bradshaw-Chambers County Library	
Books-by-Mail	2,500

Library Development

LSCA Title I, continued

Library	Amount
Horseshoe Bend Regional Library	
RILL	$ 23,025
Retrospective Conversion	11,612
Houston-Love Memorial Library	
Automation	25,150
Huntsville-Madison County Public Library	
Adolescent Literacy	4,000
Child Care Link	4,000
Foreign Language Resource Center	6,250
Major Urban Resource Library	11,277
Macon County-Tuskegee Public Library	
Information and Referral	4,000
Rural Library Development	7,900
Marshall County Cooperative	
Student Study Helpers	2,500
Mildred B. Harrison Regional Library	
Automation	6,170
RILL	23,025
Retrospective Conversion	4,000
Service to the Elderly	7,500
Mobile Public Library	
Early Childhood Enrichment	20,000
Literacy	1,000
Newspaper Indexing	12,804
Service to the Deaf	4,300
Major Urban Resource Library	15,662
Service to the Elderly	7,500
Montgomery City-County Public Library	
Literacy	3,750
Major Urban Resource Library	14,409
Sumter County Public Library	
Service to Children	5,600
Wheeler Basin Regional Library	
Books-by-Mail	20,000
Public Relations	3,259
RILL	23,025
Searcy State Hospital	17,500
Bryce State Hospital	15,000
Alabama Institute for Deaf and Blind	10,000
Regional Library for the Blind and Physically Handicapped	29,000

Library Development

LSCA Title III Awards

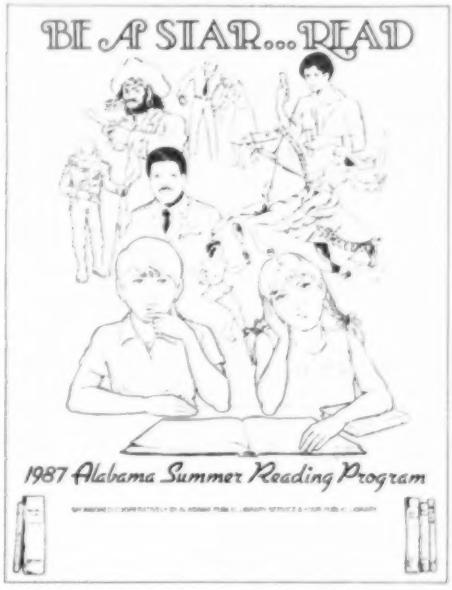
Library	Amount
Alabama Library Exchange	
Multitype Operations	$119,586
Union List of Serials	33,880
Houston-Love Memorial Library	
Multitype Operations	50,000
Network of Alabama Academic Libraries	
Net Lending	20,000
Alabama Public Library Service	
ALICAT	51,189

Children's Services

The theme of the 1987 Alabama Summer Reading Program was ***Be A Star. . . Read***. The number of children who registered for the program totaled 40,000, an increase of 22% from fiscal year 1986. Libraries throughout the state noted increases in circulation as well as in the program enrollment. Story hour programs held in public libraries totaled 1,473 with a registered attendance of 48,416 children; picture book programs totaled 579 with an attendance of 17,573.

Figures from fiscal year 1986 showed that the combined total of story hours and picture book programs held in libraries statewide was 2803 with an attendance of 49,895. Although the total number of programs decreased in fiscal year '87 to 2052, the attendance of 65,989 represented an increase of 16,094 persons.

The statewide Book Review Committee met twice in fiscal year 1987 to examine and evaluate new literature for children and young adults. Some 40-50 children's librarians from all sections of Alabama participated in the book selection process which allowed them to evaluate materials in relation to individual collections. Publishers sent 2,049 titles, valued at $15,457.40, to the Agency for the review meetings.



Libraries appeared to be setting a trend by turning more and more to outside sources for programming ideas and help. In FY 1986, there were 265 guest speaker programs held in public libraries with a total attendance of 18,077. In 1987, these figures jumped to 403 programs with a total attendance of 22,801.

Financial Summary

The graphs on pages 12 and 13 are presented for the purpose of displaying the relationship and distribution of revenues and expenditures for Fiscal Year 1987 and for an average of five fiscal years (FY1983 - FY1987). The following explanations are provided and are relative to the graphs on both pages.

Revenues:

State:

This revenue is provided by the State Legislature as an appropriation from the Alabama Special Education Trust Fund.

Federal:

This revenue is provided by the Federal Government under the Library Services and Construction Act (LSCA). LSCA funds are provided under various titles. Titles appropriate to Alabama are:

LSCA Title I: Public Library Services
LSCA Title II: Library Construction
LSCA Title III: Interlibrary Cooperation and Resource Sharing
LSCA Title VI: Literacy

The revenues shown represent the funds actually drawn; not authorized. Funds authorized but not drawn are carried over into the next year and are considered new funds for that year. For example, FY 1987 Title II funds which were carried over into FY 1988 are not reflected in the federal revenues for FY 1987 nor the five year average.

Expenditures:

Grants and Benefits:

The expenditures in this category are composed of:

State Aid	LSCA Title II Grants
LSCA Title I Grants	LSCA Title III Grants

Library Materials:

The expenditures in this category are composed of:

Books	Microforms
Periodicals	Films

Professional Services:

The expenditures in this category are composed of:

Workshop Consultants	Insurance
Data Processing Services	Personnel Department Services
Auditing	

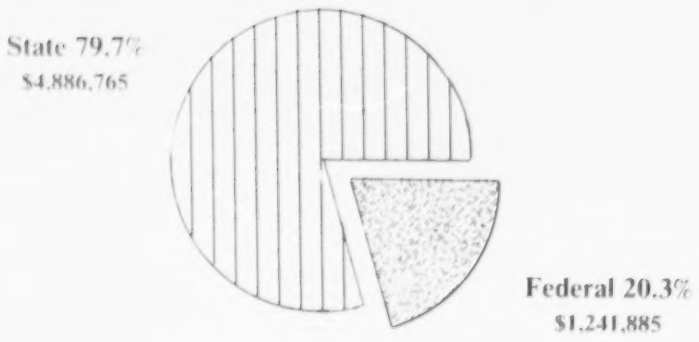
Operations:

The expenditures in this category are composed of:

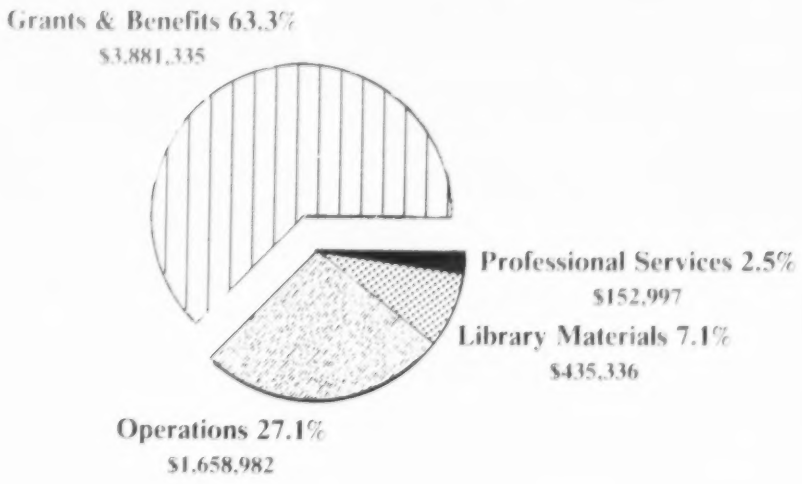
Travel: In/Out of State	Transportation Operations
Repairs and Maintenance	Transportation Equipment
Rents and Leases	Equipment (Non-Transportation)
Utilities and Communications	Personnel Costs
Supplies and Materials	

Financial Summary

Fiscal Year 1987 Revenues

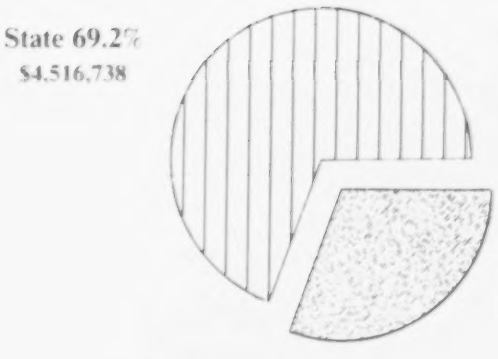


Fiscal Year 1987 Expenditures

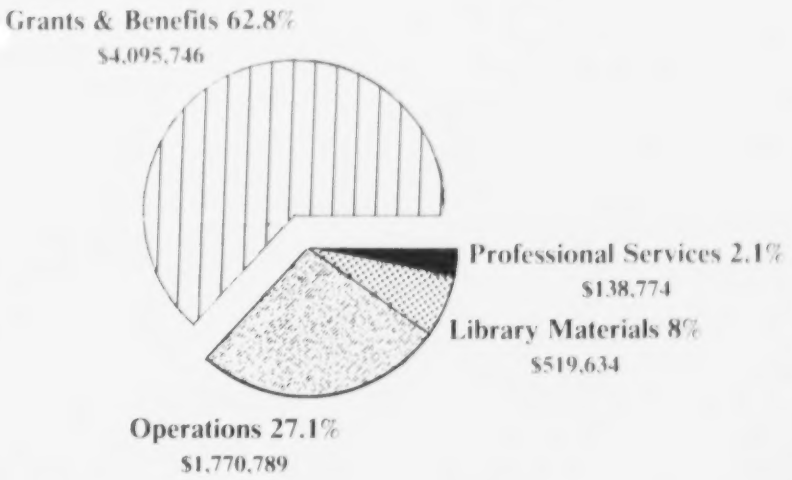


Financial Summary

Revenue Five Year Average



Expenditures Five Year Average



Support Services

Major changes were made this year in the Agency organizational structure. In June 1987, the separate Data Processing and Public Relations departments were combined under the aegis of the new Agency Support Services Division. The responsibilities of the new division include all data processing as well as the design, printing and publications functions of the Agency. The reorganization was effected in order to take advantage of the rapid increase in the capabilities for high-quality computer printing and the increasing use of computers to support the typesetting and publishing functions. The centralization of these capabilities will allow for an efficient and coordinated approach in the utilization of these technologies.

In order to improve the performance of the in-house Honeywell computer system, computer memory was increased by 25%. In addition, the scientific instruction processor hardware was purchased as well as three terminals to handle the increased workload. These acquisitions resulted in a marked improvement in processing, especially for those applications which require significant mathematics or searching.

The Agency became a subscriber to the American Library Association Network (ALANET), a communications and database network which supports the unique requirements of the national library community. ALANET, which includes various information sources, bulletin boards, electronic mail and is a gateway to other databases, will provide the Agency with the capability to interact with the national library community. It will also provide access to additional information sources which aid in providing information to Alabama's public libraries, state employees and agencies.

A long range plan for automation was developed and published for the Agency by a committee composed of representatives from each division. The document provided an overview of the current state of automation within the Agency and how present technology compared with that needed to meet the Agency's mission as stated in the ***Alabama Long Range Program for Library Development 1988 - 1992.*** A needs assessment for future development of automation, emerging technologies which should be closely monitored for future inclusion in the plan, and statewide applicability of present and future automation were addressed.

The Agency's bi-monthly newsletter ***Cottonboll*** and the quarterly newsletter of the Regional Library for the Blind and Physically Handicapped ***WhAT'S LINE*** were edited and camera-ready copy prepared for printing. Other publications produced by the Support Services Division included material to support the function of the other divisions such as brochures, invitations, posters, and other items needed for Agency-sponsored workshops, Summer Reading Program, Volunteer Program and Friends of Alabama Libraries, Inc. (FOAL).

Library Operations

Services to public libraries and to state employees continued to be the primary responsibilities of the Library Operations division. FY '87 was the first year that the Agency served the state as the only resource center with toll-free telephone lines. Consequently, the Reference department experienced increased levels of activity.

The Reference department provided efficient library service to both public libraries and state employees as well as accurately searching and answering reference questions via telephone or for walk-in patrons. The number of reference questions from public libraries throughout the state increased by 1,489 from the last fiscal year. Requests from public libraries for specific titles increased by 9.3%, while photocopying requests increased by 42.4%. The photocopying increase can be attributed to the fact that the APLS serial holdings are included in the state union list of serials and in the OCLC union list of serials file. In addition to the increased service load to public libraries, APLS was the third largest lender of the in-state OCLC libraries in response to requests received over OCLC.

The Reference department was able to fill 90.4% of the requests without utilizing interlibrary loan from other libraries. This represents the largest in-house fill rate ever achieved by APLS. Of the 90.4% fill rate, 80% of the requests could be filled with resources in-house at the time of the request and were filled within an average of two working days. The remaining 10.4% were filled by reserving or purchasing the needed books. Interlibrary loan from other libraries was only necessary 9.6% of the time.

Students and faculty members of local colleges and universities took advantage of the excellent collection of books and periodicals housed at the Agency. In addition, there is no charge for photocopying.

The in-house procedures to collect data for the net-lending program were revised and specifications set for the form used for reporting the net-lending transactions of local public libraries. The program will be expanded during the next fiscal year to include medical libraries. The most notable change in the procedures will be that public libraries no longer pay $6.50 for a loan or photocopy from one of the in-state medical libraries.

The Audiovisual department had an increase in film usage during the summer months. A concentated effort was made to identify the patrons using the films. In order to improve the services, some procedures were modified to incorporate feedback solicited from the public libraries in the 1986 Audiovisual Survey. Based on the analysis of the 1986 Survey, the Audiovisual department purchased a greater quantity of holiday films, especially Christmas films. Videocassettes on the subjects of librarianship and general public administration were also purchased.

Library Operations

The procedures changed to allow the Audiovisual department to lend films to academic libraries on interlibrary loan; the department began mailing films to state agencies rather than requiring a staff member to pick them up. An evaluation form is included in the film case to question whether the film is in good condition and whether the annotation is accurate.

The Agency, through the Technical Services department, placed a substantial collection of books in the Governor's Mansion shortly after the inauguration of new Governor Guy Hunt. It has been the policy of the Agency for many years to provide books for display and use at the Mansion. These are normally returned at the end of the governor's four-year term when they are added to the collection of materials made available to public libraries in the state.

APLS Director Blane K. Dessy confers with Alabama First Lady Helen Hunt regarding placement of library books in the Governor's mansion.

The books were placed in the library located on the second floor of the South Perry Street Mansion. Mrs. Hunt's staff selected several books which would remain in the downstairs offices as they would be useful in the day-to-day activities.

Two editions of ALICAT were produced during the year with growth in the database size from 1,570,169 titles in 3,147,540 locations to 1,778,939 titles in 3,819,327 locations. The Agency published three editions of MICROCAT (microfiche) during the year, incorporating a growth from 97,512 titles to 105,069 titles.

The federal documents collection was reviewed and more than 381 items received through the depository system were cancelled. This reduction resulted in increased staff time and shelf space.

Library Operations continued to add to the resources of the collection. These additions included 99 periodical titles, 5 microfilm titles, 44 microfiche titles, 11,696 book titles, 244 16mm films and 6 videocassettes.

Regional Library for the Blind and Physically Handicapped

The Regional Library for the Blind and Physically Handicapped is the division of the Alabama Public Library Service which serves the information needs of Alabama's blind, visually impaired, physically disabled, and hearing disabled citizens.

During fiscal year 1987, the Regional Library circulated a total of 149,313 talking book titles, with daily circulation varying between 400 and 1,500 titles. The cassette count increased by almost 5,000 titles from FY '86, due to the phasing out of hard disc recordings produced by the National Library Service. Only bestsellers will be produced on an expendable floppy disc format. Because of this trend, larger quantities of popular cassette titles were ordered or duplicated as needed. Braille readership increased due to younger children using the program and the popularity of print/braille books. Other NLS libraries requested 925 titles from the division.

The 782 new readers show the results of a concentrated mail campaign to reach qualified citizens in nursing homes, secondary/college level special education classes and patients of ophthalmologists. These names were also added to the WhAT'S LINE newsletter mailing list. The 3,500 active readers made 237 reference/referral inquiries. The Reader Advisors developed several subject bibliographies on specific areas of reader interest. These bibliographies were available in all formats for subregional libraries, patrons, and staff.

Form letters were revised to better communicate with patrons in the areas such as information services, retrieval of materials, and book list needs. All patrons who had not used the library in more than a year were contacted by letter in an effort to determine whether or not to drop their service.

As in the past, the division participated in the statewide summer reading program ***'Be A Star . . . Read.'*** The theme bibliography was reduced to only those titles available in recorded formats at the Regional Library or through interlibrary loans.

The volunteer program enlisted a total of 214 volunteers contributing 2,108 hours of service in the areas of narrating, monitoring, and reviewing the books produced in-house as well as repairing the talking book machines. A total of 45 books were produced, with the emphasis being on children's literature. Many of these were used in conjunction with the Summer Reading Program. In addition to the book production, twelve magazines were recorded on a regular basis. Several of these are sent to regional libraries in states throughout the nation as Alabama Regional for the Blind and Physically Handicapped is the only library

Regional Library for the Blind and Physically Handicapped

producing these magazines. Another popular book recorded in-house was the ***SEC Football Media Guide*** which was made available to all Southern Conference libraries. All bibliographies, ***WhAT'S LINE***, and other title listings were recorded and brailled for distribution. ***Regional's Bookshelf, Vol. I***, was a list of books produced by the Regional Library prior to 1986. Work was begun on ***Regional's Bookshelf, Vol. II*** which will include all books produced from January 1986 to mid 1987. Because the Alabama Regional Library for the Blind and Physically Handicapped is architecturally unique in its barrier-free design, requests are made to tour the facility. During the year, 30 groups toured the Regional Library allowing 616 persons to become familiar with the various aspects of the operation.

During the spring, a scheduled machine audit was performed by Pannel, Keer and Forster, an accounting firm acting on behalf of the National Library Service. The errors found were rectified by telephone contact with the non-responding patrons thus permitting the materials list to be updated. The National Library Service consultant assigned to Regional spent three days assessing the operation as compared to nationally prepared standards. Charged to evaluate each regional library in her service area on a biennial basis, the consultant noted the policy changes that had been implemented based on the 1985 recommendations.

NLS Consultant Joan Alexander reviews materials with BPH staff.

Of primary importance to the Regional Library and its readers was the shelf space shortage. Space management studies were completed and recommendations for future implementation were made. The shortage problem was temporarily alleviated by storing non-essential materials in an off-premises warehouse. The installation of permanent in-house compact shelving was addressed and will be dealt with in the upcoming fiscal year.

Continuing Education

The Agency renewed its emphasis on the continuing education needs of public library directors, their staffs and friends and trustees. During FY '87, the Agency was instrumental in producing in-service seminars for librarians throughout the state in multiple locations and was an active co-sponsor of other workshops which dealt with topics of pertinent information.

'Before the Lights Go Out: Financial Planning and Alternative Funding For Public Libraries' was designed to assist public library trustees and administrators in planning for future growth of community libraries while facing the realities of today's economy. The one-day workshop focused on budget planning and management, alternative funding sources and how the roles of the trustee and the library administrator contribute to the success of the library. Each segment was followed by a panel discussion and presentation of local successful experiences.

APLS Executive Board member Bernard Malkmus chats with Bettye Forbus during a break in the trustees' workshop.

Public librarians who specialize in 16mm film and video were afforded the opportunity to attend two different workshops. One dealt with copyright issues related to home/public performance use of video cassettes, while the second covered marketing library film programs for adults.

Continuing Education

The workshop series 'Facing the Hordes: Reference Work in the Public Library' was geared for Alabama's small and medium-sized libraries and included information on the reference interview, selection and use of reference books, and statewide interlibrary loan procedures as well as a question/answer session. Held in five strategic locations, more than 200 personnel from city, county and school libraries enrolled in the in-service events.

APLS Reference Head Judy Shepard teaches librarians to face the hordes.

The Telephone Pioneers, staff of the Regional Library for the Blind and Physically Handicapped and other interested persons were the participants in a talking book machine repair workshop. This was a hands-on workshop which featured demonstrations of the correct procedures for repairing various machines and models which are used by the blind/physically handicapped patrons.

Talking book machine repair is the cornerstone of library service to the handicapped.

An innovative program of cooperative in-service training was sponsored by the Agency and the Division of Instructional Media Service of the State Department of Education. Three workshops were held to promote local cooperation between school and public libraries.

Early in the fiscal year, APLS and the Network of Alabama Academic Libraries cosponsored the University of Alabama Graduate School of Library Service's Conference on Collection Development.

The Agency, the Alabama Association for Public Continuing Adult Education (ALAPCAE) and Alabama Public Television (APT) jointly sponsored a conference on literacy. Approximately 60 people from throughout the state gathered to learn more about existing literacy programs and the public/private sector literacy activities.

APLS Staff

Staff

Blane K. Dessy, Director

Executive Secretary ..... Sherry Hendrix
Administrative Staff ..... Margaret A. Batley
Velma Easterling

Assistant Director ..... Fred D. Neighbors

Administrative Services ..... Eugene C. O'Donnell
Business Office ..... Gail Broadway
Kim Lambert
Suelane Samsom
Facilities Maintenance Staff ..... Eddie Vaughn
Robert Wagner
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Data Processing ..... Nancy Rhodes
Mary Ritch
Printing & Publications ..... Julie Hare
Pat Warner

Project Coordinator ..... Hulen E. Bivins

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Fred D. Neighbors, Head

General Consulting ..... Jim Smith

Library Operations

Alice G. Stephens, Head

Division Secretary ..... June Parker

Reception/PBX ..... Cam Stallworth

Reference & Interlibrary Loan, Head ..... Judy Shepard
Government Documents Librarian ..... Hilda Dent

APLS Staff

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Reference & Interlibrary Loan Librarians ..... Robyn Long
Jane Marks
Katie Ray

Reference Staff ..... Mary Catrett
Judy Jarman
Mary Ann Lee
Gerald Wingertsahn

Technical Services, Head ..... Janet Hamilton

Catalogers ..... Robert Avant
Ruth Evans

Cataloging Staff ..... Nadine Jenkins
Carolyn Mallard
G. K. Norris
Louise Peacock

Acquisitions/Serials, Head ..... Mary Alice Fields

Acquisitions/Serials Librarian ..... Gloria Norman

Acquisitions/Serials Staff ..... Ronald Barnes
Sammy Dopp
Ann Inman
Jackye Shuler

Audiovisual Librarian ..... Ruby Cleveland

Audiovisual Staff ..... Beverly Davis
Gloria Henderson
Anne Renfroe
Kris Rodgers

Regional Library for the Blind and Physically Handicapped

Fara L. Zaleski, Head

Division Secretary ..... Elise Finley

Circulation Services

Reader Advisors ..... Susan Clements
Mike Coleman

Braille Librarian ..... Jimmy Gibson

Circulation Services Staff ..... Eldonna Brooks
Lou Hall
Tim Mooneyham

Warehouse Staff ..... David Carrick
Gillie Collins
Darryl Mathews

Production Services

Volunteer Coordinator ..... Richard Grant

Audio Duplication ..... Jim Cooper
Debbie Gibson

Machine Repair ..... Jimmy Pinkerton

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